



Accelerating Results for Children by Digitizing Civil Registration and Vital Statistics Systems in Mozambique

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Country Profile



Total Population (2014)	25,041,922
Percentage Under 15 (2014)	48%
Population Under 5	4,632,756
Percentage Under 5 Registered	48%
Life Expectancy at Birth (2011)	52.4
Estimated Percentage of Deaths Reported Nationally by Cause-of-Death	13%
Proportion of Institutional Deliveries (2013)	69%

Background of CRVS

Earlier Years

There was very low coverage of Civil Registration.

There was a **huge lack of qualified technicians**

New government priorities:
new legislation and developing systems of routine information

First census: 1980

Civil Conflict

Conflict (1976- 1992) and natural disasters (floods on 2000,...) resulted on:



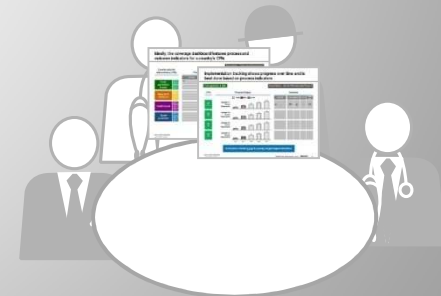
- Destruction of infrastructure
- Displacement of people and refugees
- Loss and destruction of records

Currently

Targeted actions:

- Mobile brigades and sensitization campaigns
- Exploring Linkages to health information systems
- Capacity building
- eCRVS developed

Political commitment



Political commitment is paramount to achieving CRVS a part of an e-Governance System

Mozambique CRVS Initiatives

- Legal and policy reforms including the Civil Registration Code, Family Law, the National Action Plan for Birth Registration of 2004;
- In 2013, Mozambique was among the first countries to conduct a **Comprehensive Assessment of its Civil Registration System** using the tool developed by the **APAI-CRVS Regional Core Group**;
- Mozambique adopted ICT usage in Civil Registration which led to the design of the electronic Civil Registration and Vital Statistics (eCRVS) system, under the leadership of the National Directorate of Registry and Notary (DNRN) of the Ministry of Justice; in close collaboration with Ministry of Science and Technology
- CRVS Working Groups: **GITEV**: Inter-Ministerial Group for Vital Statistics. **UN CRVS WG**: Mirrors the GITEV;
- Development of a **Costed Operational Plan for CRVS 2015-2019** in which all core areas for a CRVS system are mapped out and costed;
- Innovative ways have been devised to improve the experiences of community services at the registration centers;
- **International Commitments**: Ethiopia 2010, South Africa 2012, Yamoussoukro - Cote D'voire 2015

Rationale

Country meets the child at Birth



Nascimento



Social Welfare

Health

Education

Certidao do
Nascimento

Identity



Improving birth and death registration in Mozambique, requires increased accessibility of registration services at

COMMUNITY LEVEL

Birth and Death Registration Challenges...

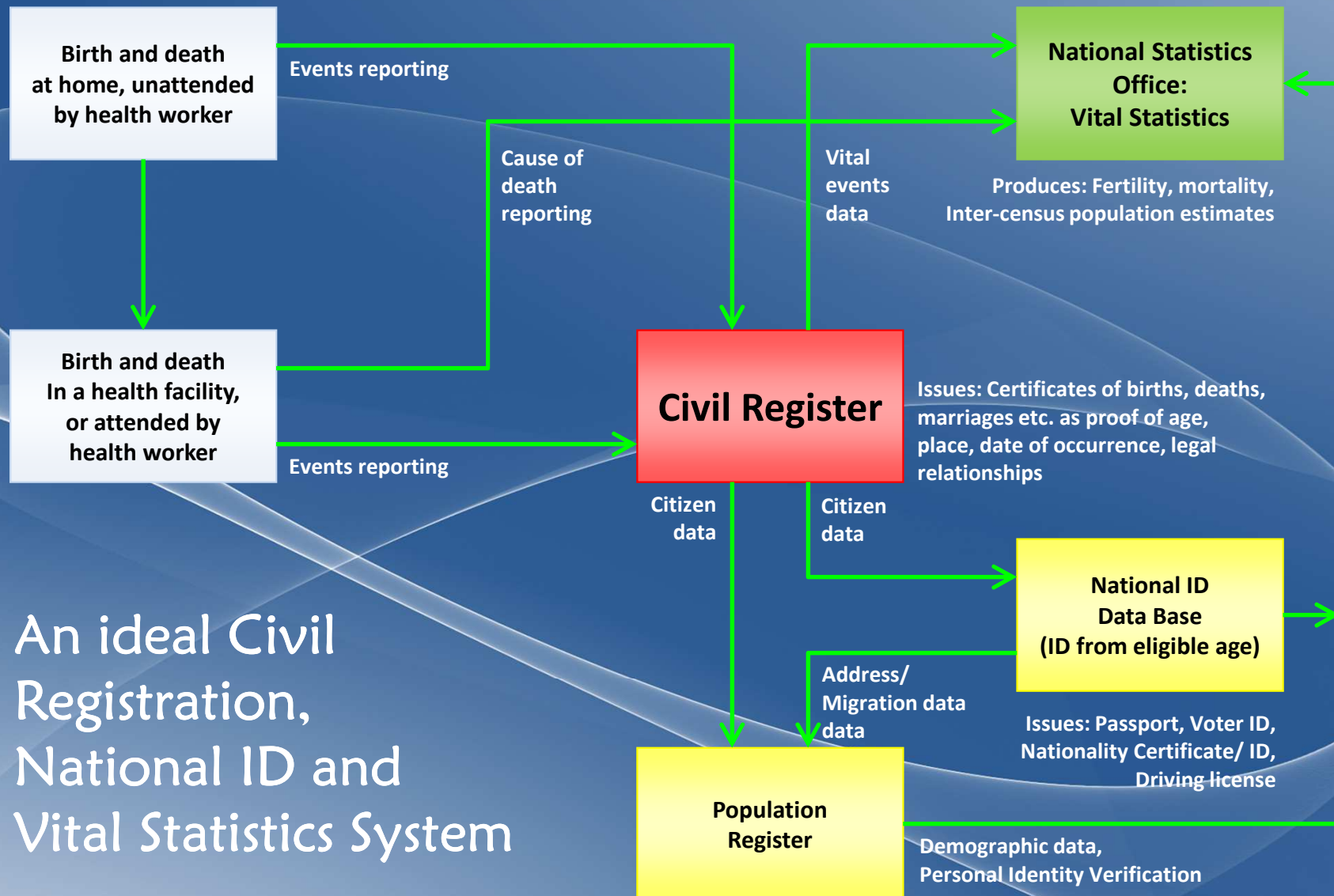


Paper based/ manual process is prone to errors

Challenges to Birth and Death Registration

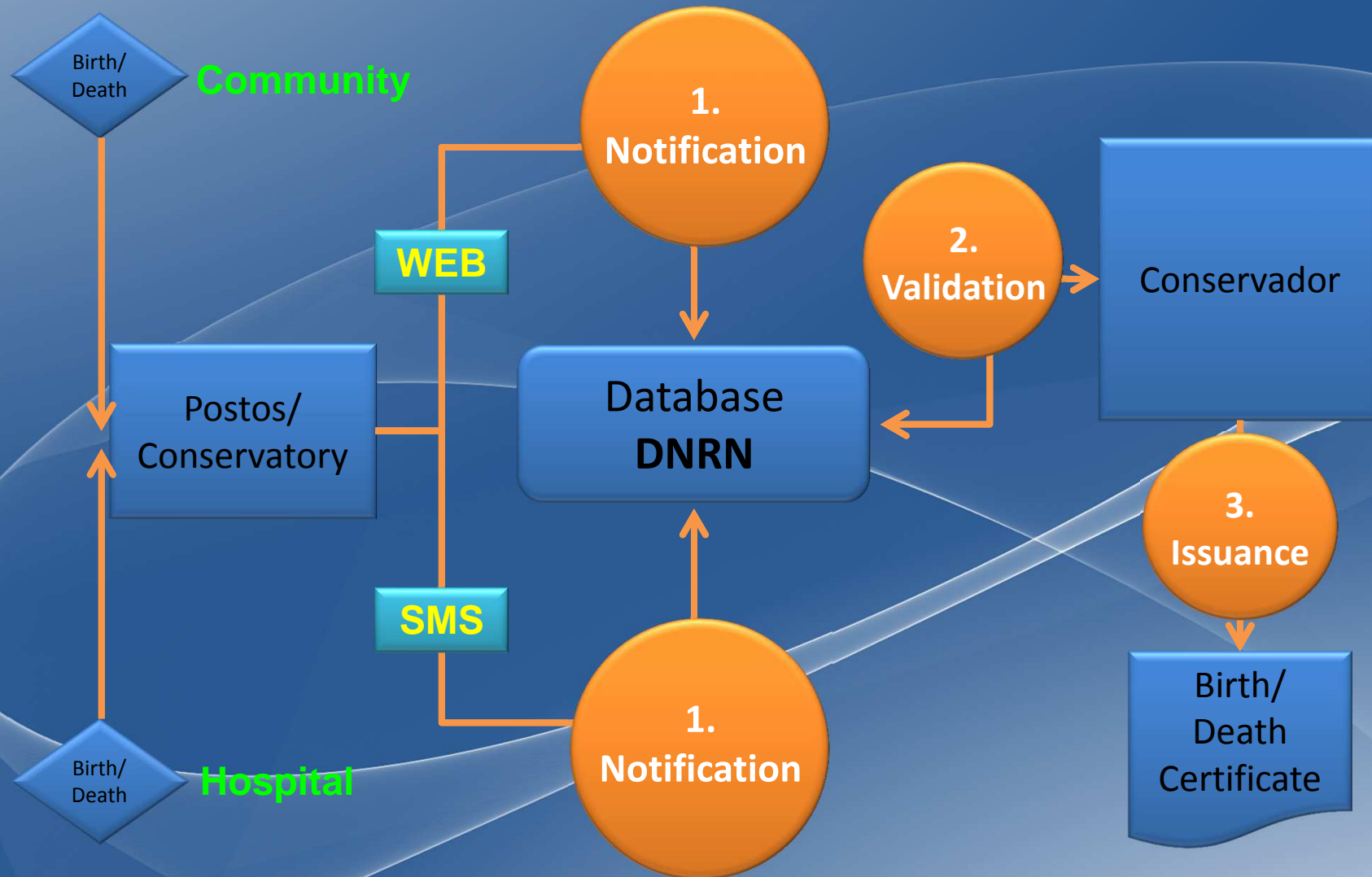
- Information flow to National Directorate of Registry and Notary (DNRN) is not timely and effective;
- Paper based/ manual process is prone to errors;
- There is Poor Storage and Movement of Registers;
- It's hard to retrieve Individual records;
- It is hard to audit office performance of conservatories;
- No proper management of old records and disintegrated records;
- There is lack of awareness about birth and death registration plus processes.

A Model CRVS System



An ideal Civil
Registration,
National ID and
Vital Statistics System

Mozambique CRVS Digitized Model



Mozambique CRVS Results so Far

1. Public Private Partnerships; Linkages of Birth Registration and National ID cards
2. Collaboration with Ministry of Health; thru integration of BR during Child Health Weeks; Registration improved from **31% in 2008 to 48% in 2011 to 60% in 2014**
3. Design of the eCRVS system ;
4. Designed New Civil Registration Documents which integrate Civil Registration and collect Vital Statistics;
5. Cross Network Code for Mobile Phone Registration (*190#); Collaboration with the 3 main telecom service providers. Acquired Civil Registration Call Center (800 190 190)
6. Provide feedback to Parents/ Citizens regarding the status of their documents. Addressing the issuance of Birth Certificates

Way Forward on Mozambique CRVS

1. Legal Reform; to facilitate electronic registration.
2. Nation wide Organizational Assessment
3. Building Capacity;
 - Directory of Registry and Notary
 - Ministry of Health
 - National Institute of Statistics (INE)
4. Capacity Investment in Infrastructure, ICT Equipment
5. Interoperability
6. Social Mobilization, Knowledge and Awareness Creation
7. Roll- out of eCRVS country wide
8. M&E and operational research
9. Digitalization of Historical Records

Innovations



URL: <http://civil.registos.gov.mz> | Call Center: 800 190 190 | USSD/SMS: *190#



- eCRVS System
- Mobile Phone Notifications
- New CRVS Forms
- Civil Registration Call Center

CONSULTA DE PEDIATRIA



GOING ON BE
A MOTHER
Thank you